

Control Sciences Incorporated

Corporate and Privacy Policies

Delivery

Quoted deliveries are always worst case. Most deliveries are made much earlier than the dates quoted, unless “not early” is specified.

Terms and Conditions

Terms are 1% 10 net 30 days, F.O.B. factory at Chatsworth, California. Standard shipping method is UPS Blue or Brown label, prepay and add. In addition to standard terms, Control Sciences accepts Visa and MasterCard purchases. All orders are non-cancelable, non-returnable and are not able to be rescheduled. Orders and remittances should be addressed to:

Control Sciences, Inc.
9509 Vassar Ave.
Chatsworth, CA 91311

The use of the abbreviation “CSI” should be avoided on any formal documents. Many other companies call themselves “CSI”, which can result in errors and confusion.

Warranty

All units warranted against defects in materials and workmanship for 1 year from date of shipment. Liability is expressly limited to servicing, adjusting, or replacing any Control Sciences product returned to our factory with delivery charges prepaid. In no case shall our liability exceed the original purchase price of the Control Sciences product.

Product Returns

Products should be returned to our facility in Chatsworth, California with shipping prepaid. Please use care in packing product and use only anti-static materials. Package should be directed to the attention of the Repair Department after verbal or written authorization has been given by Control Sciences. Paperwork should include a description of the reason for the return along with the name and phone number of a person to be contacted at the returning facility. Please allow up to four weeks for Control Sciences personnel to determine the status of the returned product. Customer will be advised of any charges before repairs are made. A complete report of our findings is included with the product when it is shipped back to the user.

Life Support Systems

Control Sciences products are not authorized for use in life-support devices or life-critical applications without express written authorization from the president of Control Sciences. Life-support or life-critical devices or systems are those which are intended to support, sustain or protect life, and whose failure to perform when properly used in accordance with the instructions provided and the applicable data sheets can be reasonably expected to result in personal injury or death.

Accuracy of Data

Information on all products and services furnished by Control Sciences is believed to be accurate and reliable at time of dissemination. Control Sciences is not responsible for errors which may have occurred in the editing, construction or printing process. Control Sciences reserves the right to make changes to its products and specifications at any time without notice. Control Sciences does not assume any responsibility for the use or application of any of its products.

We Value Your Privacy

Our Web server automatically recognizes no information regarding your domain or e-mail address. We collect the e-mail addresses of those who communicate with us via e-mail or request information. This information is not shared with other organizations for commercial or any other purpose.

If you do not want to receive e-mail from us in the future, please let us know by sending email to us, calling us or writing to us at the above address and telling us that you do not want to receive e-mail from our company.

If you supply us with your postal address online you will only receive the information for which you provided us your address. You may receive periodic mailings from us with information on new products and services or upcoming events. If you do not wish to receive such mailings, please let us know by sending email, calling us or writing to us at the above address.

When contacting us, please provide us with your exact name and address.

Persons who supply us with their telephone numbers online may receive telephone contact from us with information regarding request they have placed on-line. We will not call you otherwise. Please make sure we have your correct phone number so we can fulfill your request quickly.

Our goal is to have an application engineer available at all times to answer any technical questions. We reply to requests for quotations on standard products the same day. If you have questions regarding products on this website, please contact us.